Northwestern | FACILITIES CONNECT

Facilities Connect is a new web-based platform that simplifies and streamlines access to Facilities information and services

Why?

Facilities Connect offers the following benefits:

Enhance Service Delivery
An integrated platform streamlines and centralizes Facilities processes

Clarify Processes
Refined processes to offer more clarity in roles and responsibilities

Increase Transparency
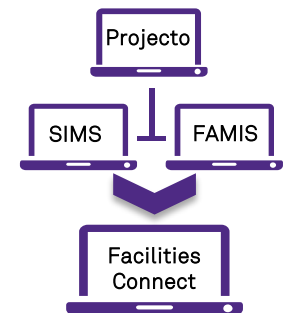Real-time metrics and reporting to encourage responsiveness and accountability

Improve Access
Customer portal provides easier access to services and better information

How?

To ensure Facilities Connect is successfully implemented and adopted, Facilities and Northwestern IT will:

- Collaborate with the Northwestern community to design a system meeting the needs and expectations of users

- Strategically replace three legacy tools with one platform, seamlessly integrated with other University enterprise systems for real-time information sharing

- Train Facilities Connect users on the new system to drive user adoption

Projecto
SIMS   FAMIS
Facilities Connect

When?

Facilities Connect will be implemented throughout 2018 & 2019:

Space Information Now Live!

Sustainability

Projects & Operations and Maintenance

Real Estate